

Helping you get the most from Frontier's farm management platform

Welcome to the tenth edition of MyFarm Tips & Tricks 2020.

In this edition:

- How to resolve sync errors in MyRecs
- How to create print groups to create optimised PDFs in MySOYL.

[Access the Tips & Tricks library](#) to view or download issues already published.

Resolving sync errors

Once in a while, you may experience a syncing error in your MyRecs app. This week in Tips & Tricks, we explore common reasons for MyRecs syncing failures and explain how these can be resolved to get you back up and running as quickly as possible.

Make sure you're operating on the latest iOS

To minimise the risk of any sync issues, always make sure you are operating on the latest version of iOS. You can find out which is the latest version [here](#).

MyRecs is supported on devices with iOS 12 and above.

Status: failed

Synced Fields: 0

Synced Crops: 0

Synced Inspections: 0

Synced Plans: 0

Synced Activities: 0

Errors:

Domain: NSErrorDomain

Code: 500

Description: The operation couldn't be completed. (NSErrorDomain error 500.)

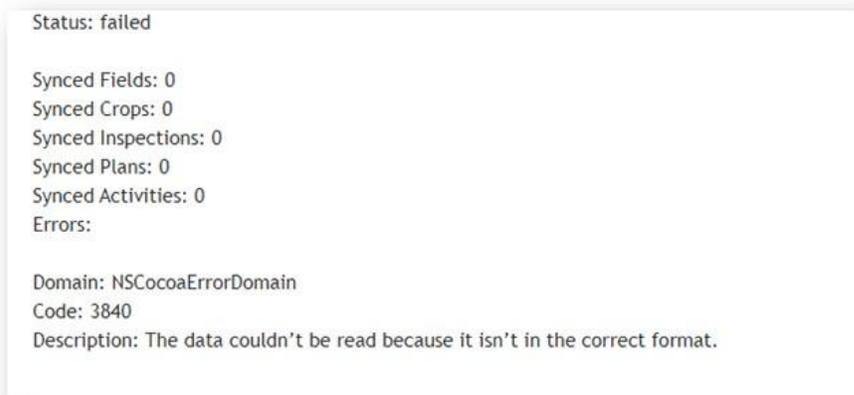
Failed Request: <https://dpu12.muddyboots.biz/1201/api/sync>

Common error messages and what they mean

NSURLErrorDomain – This error message indicates that the mobile device has lost connection to the internet during the sync. To resolve this, you will need to re-sync when you have a stronger internet connection.

NSCocoaErrorDomain: This error indicates that the data is corrupt. You will need to delete and reinstall the app.

Please note: Before deleting the app, make sure any recently entered data is visible **not only in the app but also in the web browser version** of MyFarm (the master version) to ensure no data is lost when the app is uninstalled.



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Using print groups in MySOYL

A paper copy of your application plan is always nice to have at hand, if only for your own peace of mind. But sometimes, it can be hard to see rates within individual fields on the auto-generated PDFs; if your fields are spread out over a large area, for example.

MySOYL gives you the option to create 'Print groups' to make the fields easier to see on your PDF report, with the map for each group printing on a separate page.

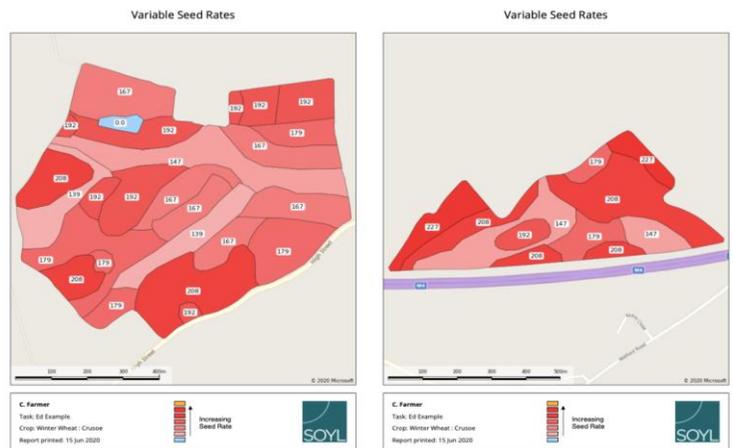
The 'Print group' options are found in the 'Calculations' tab of the applications tool you are using (Seed, Nitrogen, Lime and Custom). As a default, each print group will be set to '1', but to change the assigned print group, simply select a new group number from the drop-down menu.

Field name	Print group	Scenario	Average rate	Total	%N
Churn Chalk (28.76 Ha)	1	Default	174 Kg/Ha	4,992 T	0 %
High Street Lane (53.02 Ha)	1	Default	176 Kg/Ha	9,320 T	0 %
Mant Close (W) (21.82 Ha)	1	Default	192 Kg/Ha	4,184 T	0 %
Total	0 Ha		184 Kg/Ha	19,048 T	

You can create up to ten separate print groups within one task. You may decide to group blocks together or to assign each field to an individual group, as shown on the right.

Seed applications - Create							
Fields		Task		Calculation			
Field name		Print group	Scenario	Average rate	Total	Adj	...
Churn Chalk	(28.76 Ha)	1	Default	174 Kg/Ha	4,992 T	0 %	
High Street Lane	(53.02 Ha)	2	Default	176 Kg/Ha	9,320 T	0 %	
Mant Close (W)	(21.82 Ha)	3	Default	192 Kg/Ha	4,184 T	0 %	
Total		0 Ha		184 Kg/Ha	19,048 T		

Once you have assigned your groups, you can continue to create and save your task as normal. Then, when you come to export the PDF report of your task, you will see that the map of each print group is displayed on a separate page.



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Get in touch

For more information about any of the above features or if you would like to learn more about MyFarm, visit the [MyFarm webpage](#) or get in touch using the contact details below.

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